

SCOTLAND ALERTS

EMERGENCY NOTIFICATIONS

USER REGISTRATION GUIDE

Follow these step-by-step instructions to create a Smart 911 profile and sign up for the new Scotland Alerts notification system.

1. Navigate your web browser to the following link:
<https://www.smart911.com/smart911/ref/login.action?pa=scotlandcountync>
2. Click the green "SIGN UP NOW" button.

Smart911™ Select Language

Sign In

* = required field

User ID *

Password *

Remember User ID

SIGN IN

[Forgot User ID or Password?](#)

Sign Up Today

SIGN UP NOW

Urgent! Update Your Profile For Coronavirus
Share critical medical information with first responders, including conditions that may put you at high risk of severe illness from the coronavirus.

Hi, Rebecca

New Messages

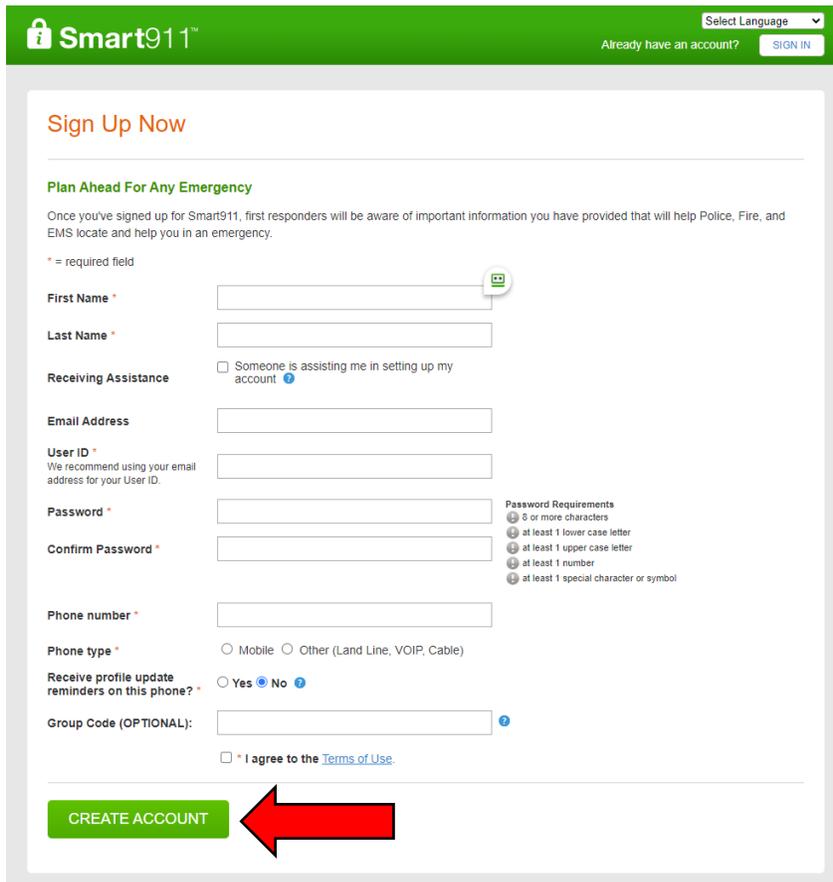
Get the Mobile App

Download the Smart911 App today and have life-saving capabilities at your fingertips, 24/7.

Available on the App Store

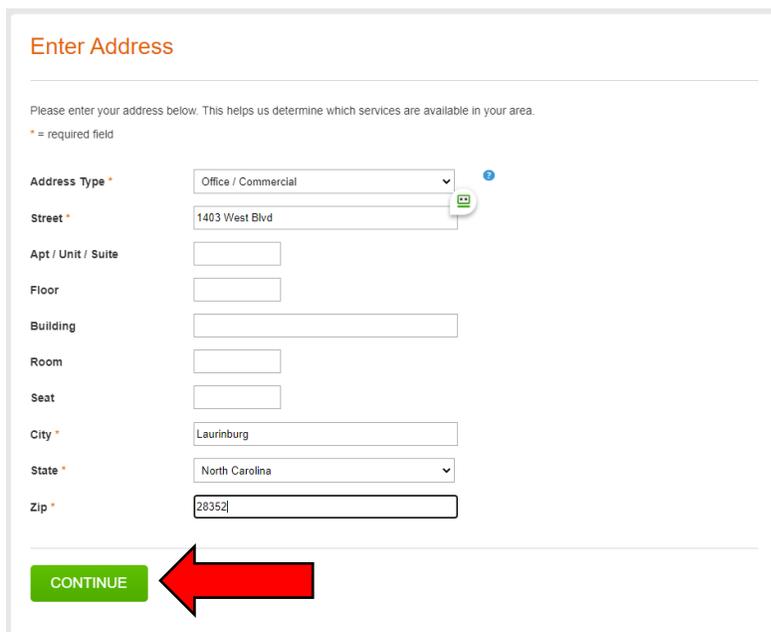
GET IT ON Google Play

3. Enter the required information (denoted by an asterisk*), and include an email address if you would like to receive alerts via email *and* phone. There is no “GROUP CODE” for that space - please disregard. Read the terms and conditions, check the agreement box, and click the “CREATE ACCOUNT” button.



The image shows the 'Sign Up Now' page for Smart911. At the top, there is a green header with the Smart911 logo and a 'Select Language' dropdown menu. Below the header, the page title is 'Sign Up Now'. A section titled 'Plan Ahead For Any Emergency' explains that responders will use the provided information. The form includes fields for First Name, Last Name, Email Address, User ID, Password, Confirm Password, and Phone number. There are also checkboxes for 'Receiving Assistance', 'Phone type' (Mobile or Other), and 'Receive profile update reminders on this phone?'. A 'Group Code (OPTIONAL)' field is present. At the bottom, there is a green 'CREATE ACCOUNT' button with a red arrow pointing to it. A checkbox for 'I agree to the Terms of Use' is also visible.

4. Now you can begin setting up a user profile. Entering your primary addresses (home, work, etc.) will help ensure that urgent messages that are applicable to a certain geographic area reach you in a timely manner.



The image shows the 'Enter Address' page. It prompts the user to enter their address to determine available services. The form includes a dropdown for 'Address Type' (set to 'Office / Commercial'), and text input fields for 'Street' (1403 West Blvd), 'Apt / Unit / Suite', 'Floor', 'Building', 'Room', 'Seat', 'City' (Laurinburg), 'State' (North Carolina), and 'Zip' (28352). A green 'CONTINUE' button is at the bottom, with a red arrow pointing to it.

5. The system may or may not recognize the address as you entered it and could suggest using a similar address that is more recognizable. If so, we suggest that you choose the recommended address after checking it for accuracy.

Confirm Address

Please select and confirm the address that is most accurate. If none of the addresses are correct, you can [go back and try again](#).

We suggest...
1403 West Boulevard - Laurinburg NC 28352
[Use this address >](#)



You entered...
1403 West Blvd - Laurinburg NC 28352
[Use this address >](#)

6. The system will need to confirm that the phone number you entered to receive alerts is valid. You can confirm the number via phone call right away or schedule the confirmation for a later time.

Confirm Landline/VoIP - 910 266-4661

Please Note: Service will not be activated on your phone until your phone is confirmed.

Please choose a confirmation so we can activate service on your phone.

If you entered the wrong phone number, you can [go back and re-enter it](#).

CONFIRM BY PHONE CALL

Confirm with a voice call - If you are using a landline or VOIP you must use the phone call method. Please answer the call and press "1".

SCHEDULE A LATER CALL

If you cannot answer a phone call right now, you can schedule to be called at a later time.

By Continuing, I am acknowledging that I agree to receive recurring text messages from Rave and partner organizations about public safety events.

Text messages are periodically sent on an as-needed basis. Message frequency may vary. Text STOP to 22911, 67283 or 226787 to cancel messages. Cancelling messages will prevent operators from communicating with you via text message, and will cease reminder messages.

Message and data rates may apply. We do not charge for this service, however your mobile phone company may charge for text messages. Please refer to your mobile phone's service plan for more information. This service is provided per the Terms of Use [Terms of Use](#) and Privacy Policy [Privacy Policy](#).

You may access technical support by texting INFO or HELP to 22911, 67283 or 226787 at any time.

7. You will now choose which alerts you would like to receive and how you would like to receive them. You can choose to receive alerts by text, voice (phone call), or email.

Alerts

Please set your preferences by checking all options that you wish to enable.

Notification Preferences

Select the notification(s) you want to receive. We recommend you select all provided communication methods, as not all alerts will be sent via all methods or preferred languages.

Select the contacts you want to receive alerts. 910 266-4661 (Landline)

I prefer to receive alerts in:

Notification	Text	Voice	Email
<input checked="" type="checkbox"/>  Emergency Notifications from Scotland County NC	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Scotland County NC SMS Optil	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Scotland County NC Severe Weather Alert	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Scotland County NC Non-severe Weather Alert	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

8. You have the option to add additional information to your profile, such as your date of birth and a profile picture. To read about privacy, [click here](#).

Edit Information for Jane

Provide details and critical care information about any people you want associated with your account. Any number of people may be added. Providing this information is optional but will aid police and rescue personnel. Please provide a recent photo (especially for children).

* = required field

First Name *

Middle Initial

Last Name *

Email Address

Receive notifications to this Email?
 Yes No

Receive profile update reminders to this Email? Yes No

Date of Birth

Gender Male Female Other

This person is frequently at (check at least one):
 1403 West Boulevard

Photo No file chosen

A current photo can help emergency responders quickly locate lost people.

- Acceptable file formats: .jpg, .png, .gif and .bmp
- Maximum file size: 10MB
- Your image will be cropped to a square.

9. You should see which alerts you are signed up for in this space on your profile.

The screenshot shows a user profile page for Jane Doe. At the top left, a blue notification box asks if she wants to provide COVID-19 quarantine and health status, with a 'YES' button. To the right, a sidebar titled 'Improve Your Profile' includes links for 'Answer COVID-19 Questions for Jane', 'Provide Emergency Contacts', 'Add Another Phone', and 'Add Another Person'. The main profile area shows 'Hi, Jane' with a 61% profile strength bar. Below this are sections for 'People / Household' (with a '+ ADD' button), 'Addresses' (with a '+ ADD' button), and a list of addresses including '1403 West Boulevard Laurinburg NC 28352'. On the right, the 'Alerts' section shows 'You are currently opted into: Emergency Notifications from Scotland County NC' and 'You are eligible for:' a list of emergency notifications including 'Scotland County NC SMS Optil', 'Scotland County NC Severe Weather Alert', and 'Scotland County NC Non-severe Weather Alert'. Below the alerts is a 'Preferences' section with 'You are currently opted into: Sharing your profile to support emergency'.

10. You have the option to add more information to your profile, such as emergency contacts, vehicle descriptions, fire hydrant location closest to your home, etc. This is not required but may be useful to public safety officials during emergencies.

This screenshot shows the 'Add more information' section of a user profile. It contains four categories, each with a '+ ADD' button and a message indicating that no information has been added yet:

- Emergency Contacts:** You have not added any Emergency Contacts. [Add now >](#)
- Preferred Providers:** You have not yet listed any Preferred Providers. These can include your specific air ambulance, ground ambulance, and hospital choices. [Add one now >](#)
- Vehicles:** You have not added any Vehicles. [Add now >](#)
- Animals:** You have not added any Animals. [Add now >](#)

11. You can also select in your preferences the option to share information with Scotland County, North Carolina to support emergency preparedness. This may be helpful if you have special medical needs or other considerations that should be known by public safety officials in the event of an emergency (if you need help evacuating, have service animals, etc.).

Preferences

-  **Share my Profile with Scotland County NC to support emergency preparedness.**
Your data can help emergency managers strengthen their plans for responding to and recovering from natural disasters or other emergencies. This can include identifying those that require extra help during an evacuation, or determining the type and quantity of supplies that should be kept on-hand.
-  **Share my Smart911 Profile when I dial 9-1-1.**
Your profile can deliver valuable information to 9-1-1 and first responders, such as medical conditions, address details, and emergency contacts. This information can save valuable time during an emergency.

SAVE **REMOVE ACCOUNT** **CANCEL**